



# City of Chula Vista **Public Safety Advisory Committee**

**November 9, 2017**





# Agenda

- ✓ Welcome
- ✓ City Council Presentation & Direction – September 2017
- ✓ Community Survey
- ✓ Chula Vista Police Department Critical Needs
- ✓ Chula Vista Fire Department Critical Needs
- ✓ Next Steps
- ✓ Questions & Feedback





## City Council Direction

- ▶ The City Manager will report back to the City Council within 120 days (by Oct. 17, 2017) with a plan to address the chronic understaffing of the police and fire departments, with such plan considering all options, including:
  - ▶ (i) alternative service models that may improve effectiveness and reduce costs; and,
  - ▶ (ii) potential funding sources





# City Council Presentation and Direction

- ✓ Staff presented to City Council September 26<sup>th</sup>
- ✓ Presentation outlined historical staffing, current challenges and future needs
- ✓ Staff shared comments and feedback from the Public Safety Advisory Committee
- ✓ Council described the public safety staffing deficit as a crisis
- ✓ Council requested options for funding additional public safety positions





# Community Survey

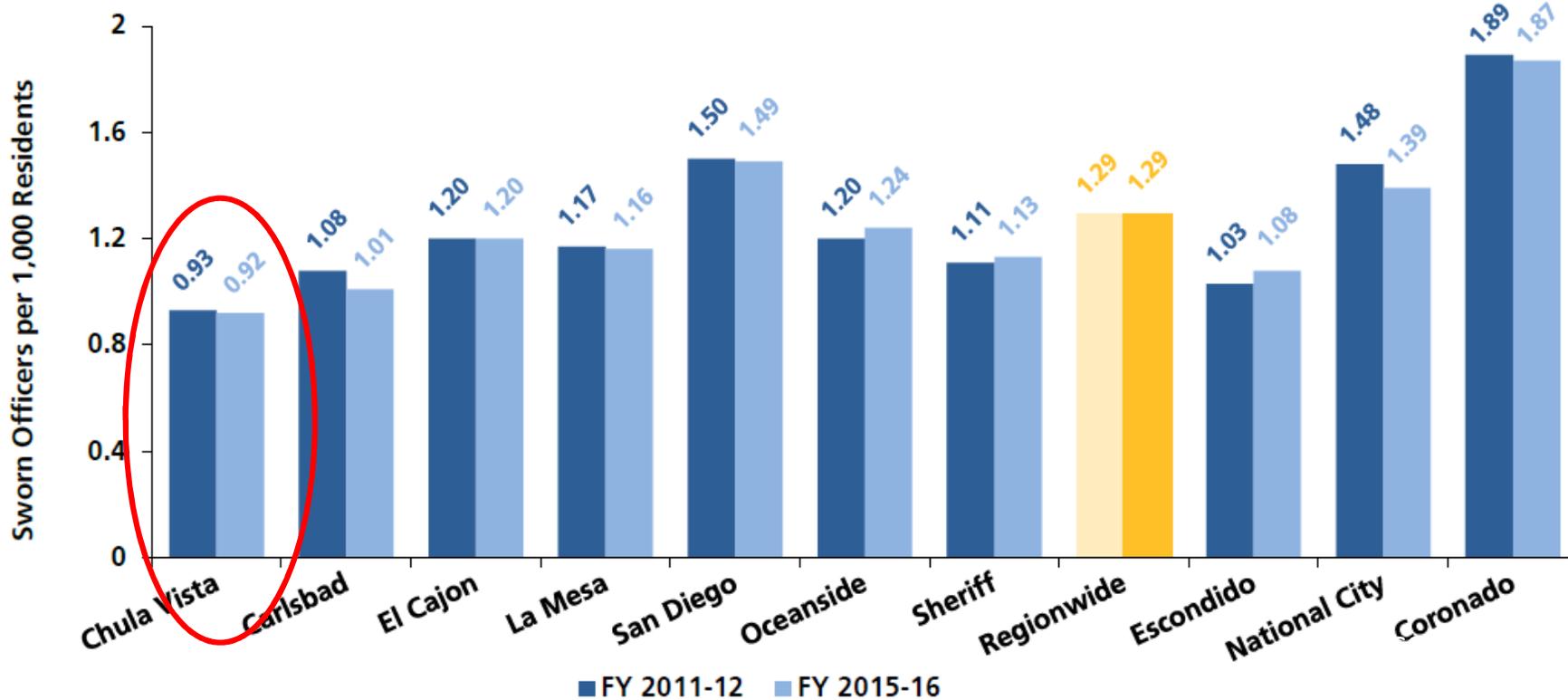
- ✓ The City is conducting a public opinion survey with residents
- ✓ The survey addresses issues that affect the quality of life in Chula Vista, including the quality of services provided by the City
- ✓ Data collection is underway in English and Spanish
- ✓ Staff will present findings at the December 19<sup>th</sup> City Council Meeting





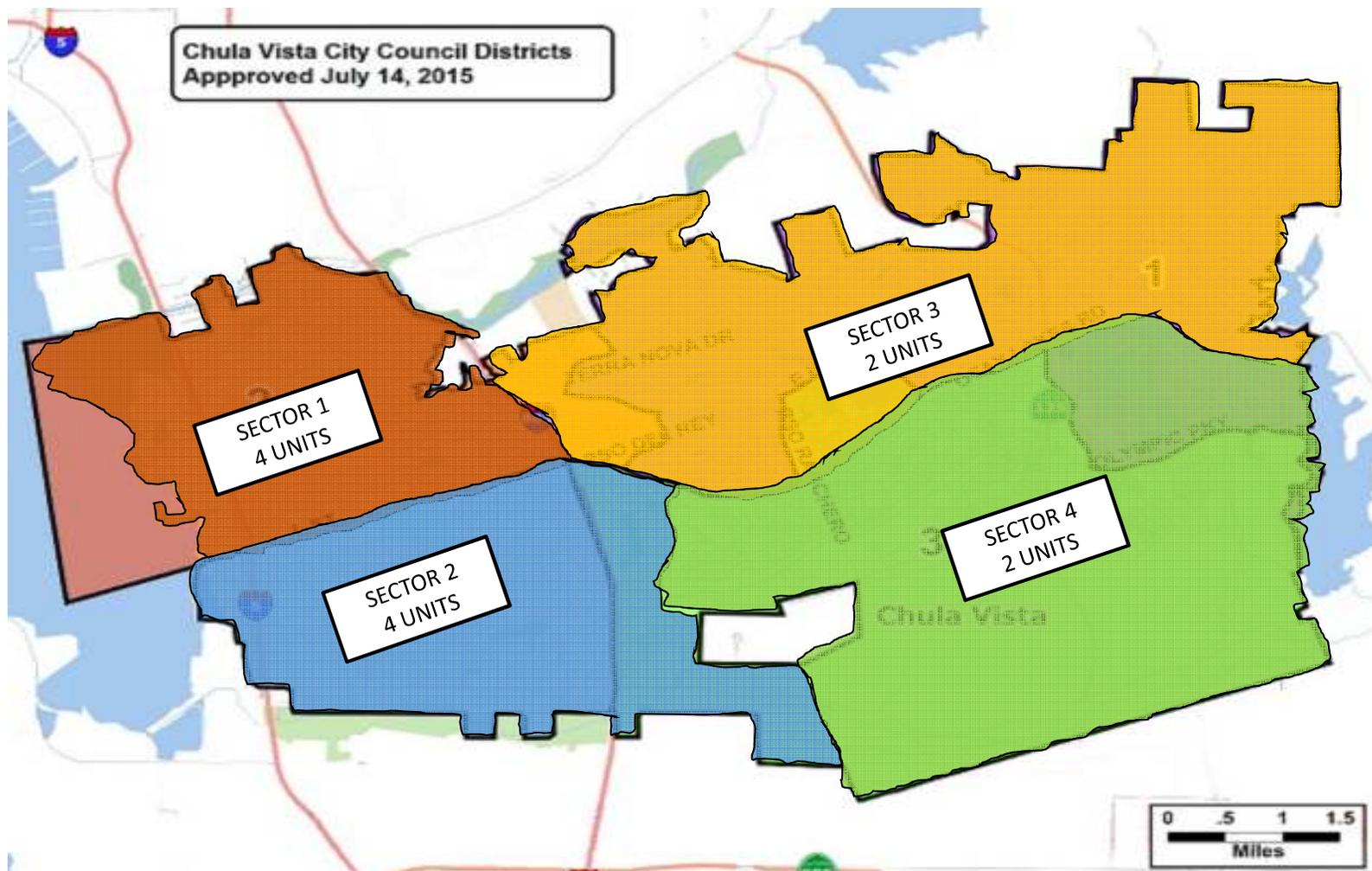
# How does CVPD compare regionally?

REGION'S SWORN OFFICER-TO-POPULATION RATIO REMAINED UNCHANGED OVER PAST FIVE YEARS





# Patrol Units by Sector





# Police Department – Crime Rates vs. Quality of Service

1) CVPD does not measure its effectiveness solely by crime rates

-Crime rates are macro issues influenced by:

- Social Trends
- Economy
- Sentencing laws
- Crime reporting trends, etc

-Other measures of service include

- Incident response time
- Call answer time
- Overtime usage
- Clearance rates
- Prosecution rates/success
- Service Complaints
- Review of unprovided services

2) Crime Rates are generally considered long term trends (result of actions taken in the past)





# Policing Challenges

- ✓ Marijuana legalization: Regulating legal and illegal marijuana dispensaries
- ✓ Traffic safety and enforcement to include drugged/drunk driving
- ✓ Policing a major new tourist district
- ✓ Combatting drug and human trafficking
- ✓ Evolution of combatting cyber crime and the evolution of police technology
- ✓ Providing adequate resources to students and schools
- ✓ Growing homeless population – enforcement and support resources
- ✓ Social media, community relations and outreach
- ✓ Adequate police supervision and management oversight
- ✓ Expanding and improving community outreach and crime prevention efforts





# Immediate Critical Needs

- ✓ **Catch Up** – *What reasonable performance outcomes, staffing levels and budget are required to restore CVPD to its historic public safety service capacity and meet the City's contemporary public safety needs?*
- ✓ **Keep Up** – *Once the CVPD is caught up, what levels of resources and budget are required to keep up the level of service in the short term?*
- ✓ **Moving Forward** – *What levels of resources and budget are required to sustain the level of public safety service through projected build-out and beyond?*





# Police Department – Critical Needs

- ✓ Patrol Operations
- ✓ Investigations & Specialized Police Services
- ✓ Dispatch
- ✓ Support Operations





# Police Department – Critical Needs

## ✓ Patrol Operations

- ✓ Restore patrol staffing levels to pre-recession levels
  - ✓ Officers in the field to respond to calls for service
- ✓ Officers to conduct proactive enforcement
  - ✓ Traffic Enforcement
  - ✓ Field Interviews
  - ✓ Problem Oriented Policing
  - ✓ Incident Follow-up (Domestic Violence Initiative)
- ✓ Visual deterrence, general police presence

Proposed New Positions - 43 sworn personnel





# Calls for Service

	2008	2009	2010	2011	2012	2013	2014	2015	2016
Citizen-Initiated Calls	74,587	69,225	66,694	63,981	65,126	65,251	65,407	64,009	68,518
Officer-Initiated Calls	75,204	66,322	52,868	41,299	34,100	33,778	36,224	34,517	35,124

- ✓ **53.3% Decline in Officer Initiated CFS**
- ✓ Officer initiated activities are crucial crime fighting tactics
- ✓ Arrest rates are often related to officer free time and officer initiated activities
- ✓ Pro-active (preventative) vs. reactive policing stance
  - ✓ Felony Arrests: – **41%**
  - ✓ Misdemeanor Arrests: – **26.5%**
  - ✓ Other factors: Felony and Misdemeanor arrests may also been impacted by significant changes in laws via Propositions 47 and 64 and AB 109





# Traffic Safety

- ✓ 49% fewer traffic citations
- ✓ Collisions +10%
- ✓ Deaths and Injuries + 28%
- ✓ Variables:
  - ✓ Traffic Division cuts
  - ✓ City growth
  - ✓ Pro-active time





# Police Department – Critical Needs

- ✓ **Investigations & Specialized Police Services**
  - ✓ Increase in the number of cases being investigated
  - ✓ Improve clearance rates and increase the amount of recovered property
  - ✓ Increase customer service levels
  - ✓ Staffing to address future growth (expansion and changes in law)





# Police Department – Critical Needs

## ✓ Dispatch

- ✓ Reduce wait time for emergency and non-emergency calls
- ✓ Improve supervision and quality control
- ✓ Increase officer safety in the field

Proposed New Positions- 12 personnel





# Police Department – Critical Needs

## ✓ Support Operations

- ✓ Enhance police technologies to improve efficiency
- ✓ Expand community outreach programs
- ✓ Recruit and retain personnel

Proposed New Positions- 7 personnel





# Police Department – Critical Staffing Needs

- ✓ 43 new sworn personnel
  - ✓ 24 to Patrol (Officers)
  - ✓ 4 to HOT (Officers)
  - ✓ 4 to Traffic Officers
  - ✓ 4 to SRO Officers
  - ✓ 7 to Investigations (Agents)
  
- ✓ 19 new civilian positions
  - ✓ 2 Civilian Background Investigators
  - ✓ 1 Civilian Detentions Manager
  - ✓ 1 Communications Center Manager
  - ✓ 1 Dispatch Supervisor
  - ✓ 10 Dispatchers
  - ✓ 1 Community Relations Specialist
  - ✓ 1 Police Technology Specialist
  - ✓ 2 Community Service Officers





# Fire Department – Outcome Based Performance

## Areas for Focused Patient/Incident Improvement

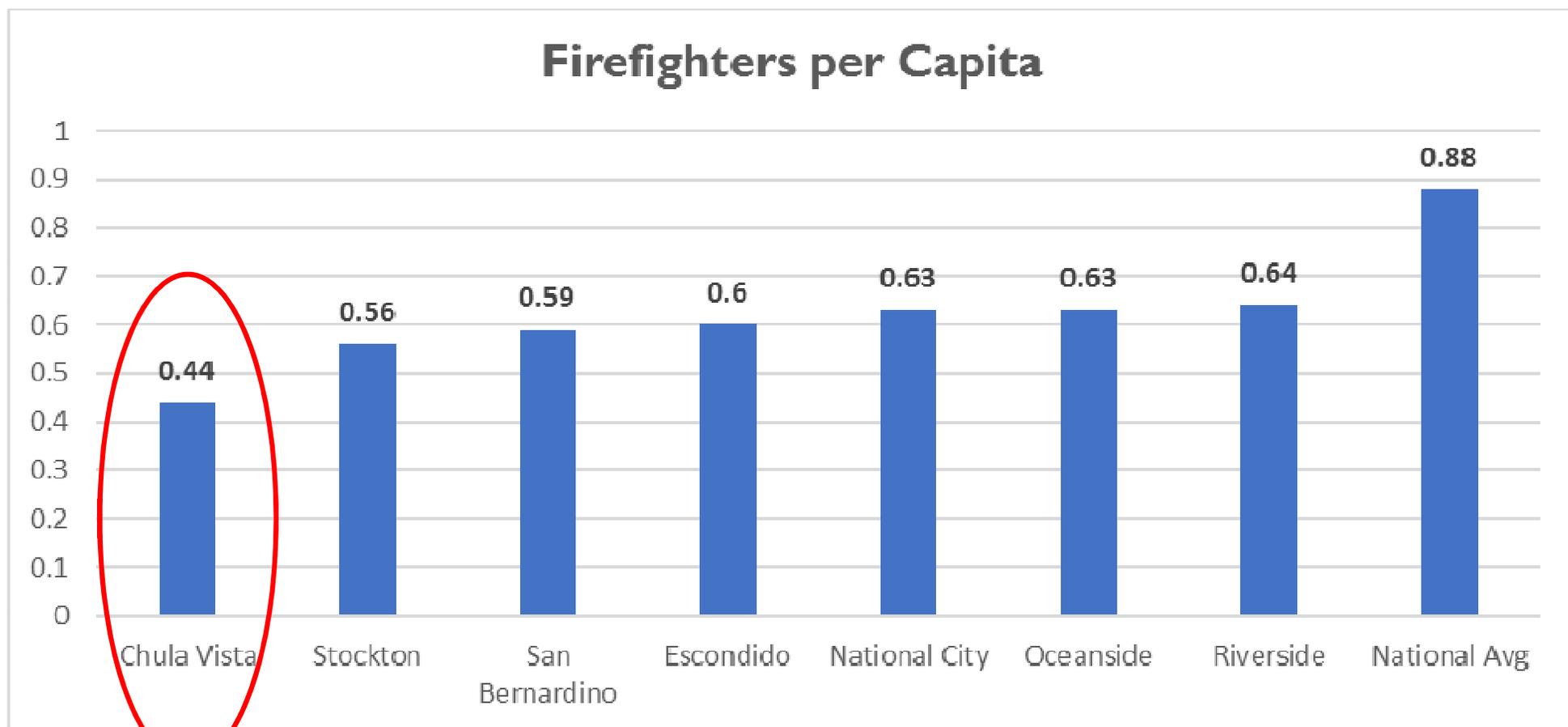
- ✓ How we Measure/Compare
- ✓ Performance Metrics
- ✓ Response Time Performance
- ✓ Response Staffing
- ✓ Prevention/Investigation Staffing
- ✓ Administration Staffing





# Fire Department – How we Measure/Compare

## Firefighters per Capita





# Fire Department – Performance Metrics

**Fire: 1<sup>st</sup> unit on-scene w/in 7 minutes 90%**

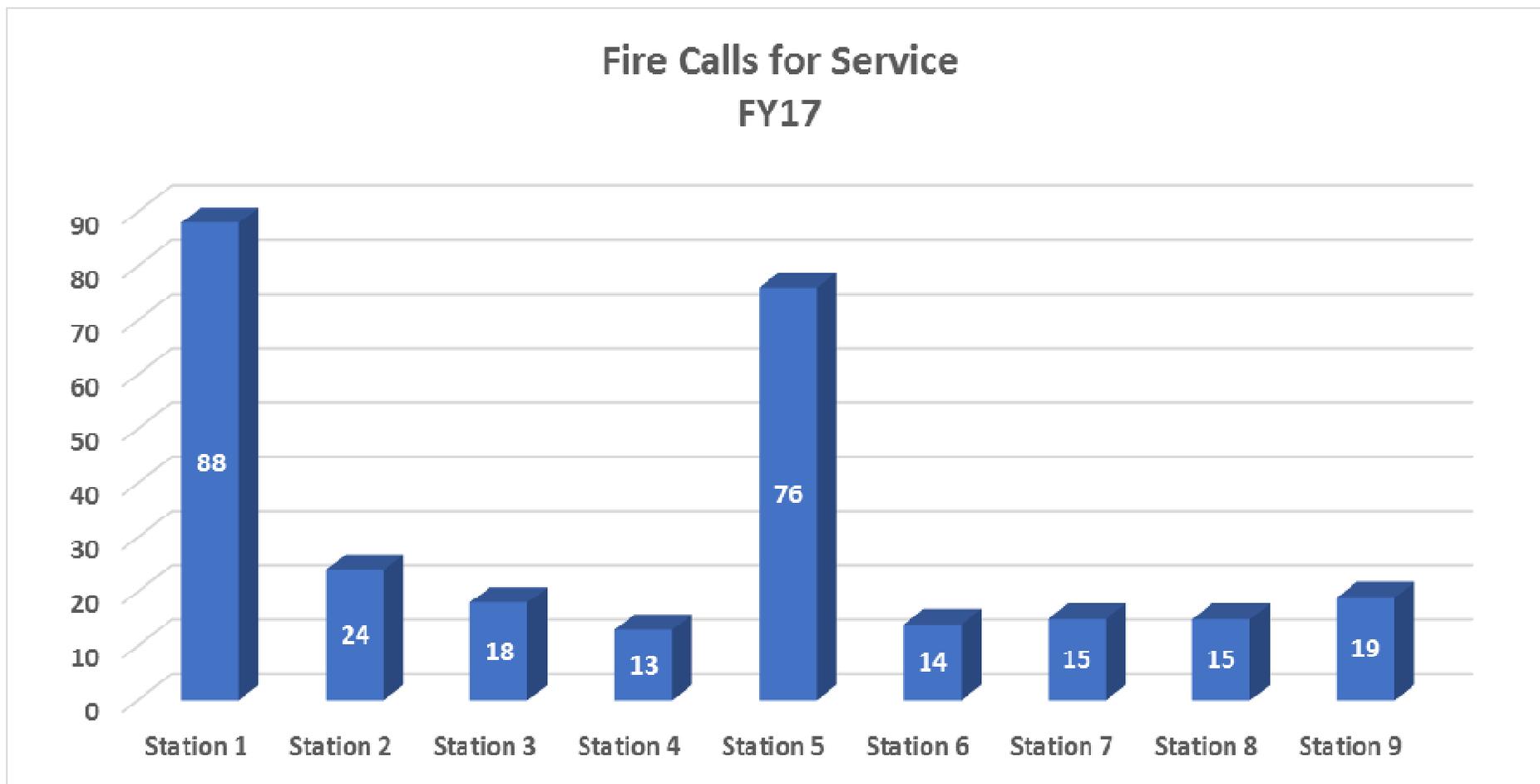
**Fire: 14 firefighters on-scene w/in 10 minutes 90%**

**EMS: 1<sup>st</sup> unit on-scene w/in 7 minutes 90%**



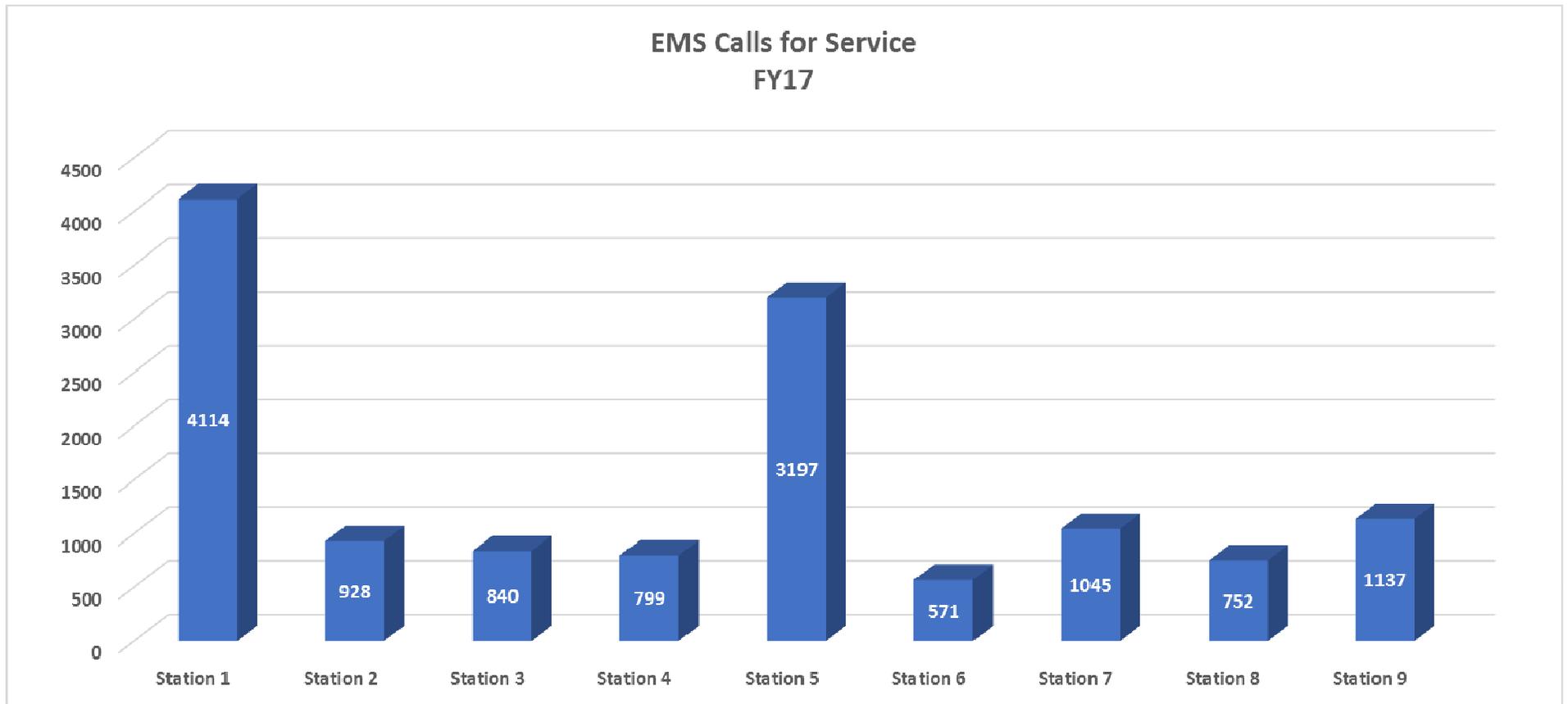


# Fire Department – Response (Fire)



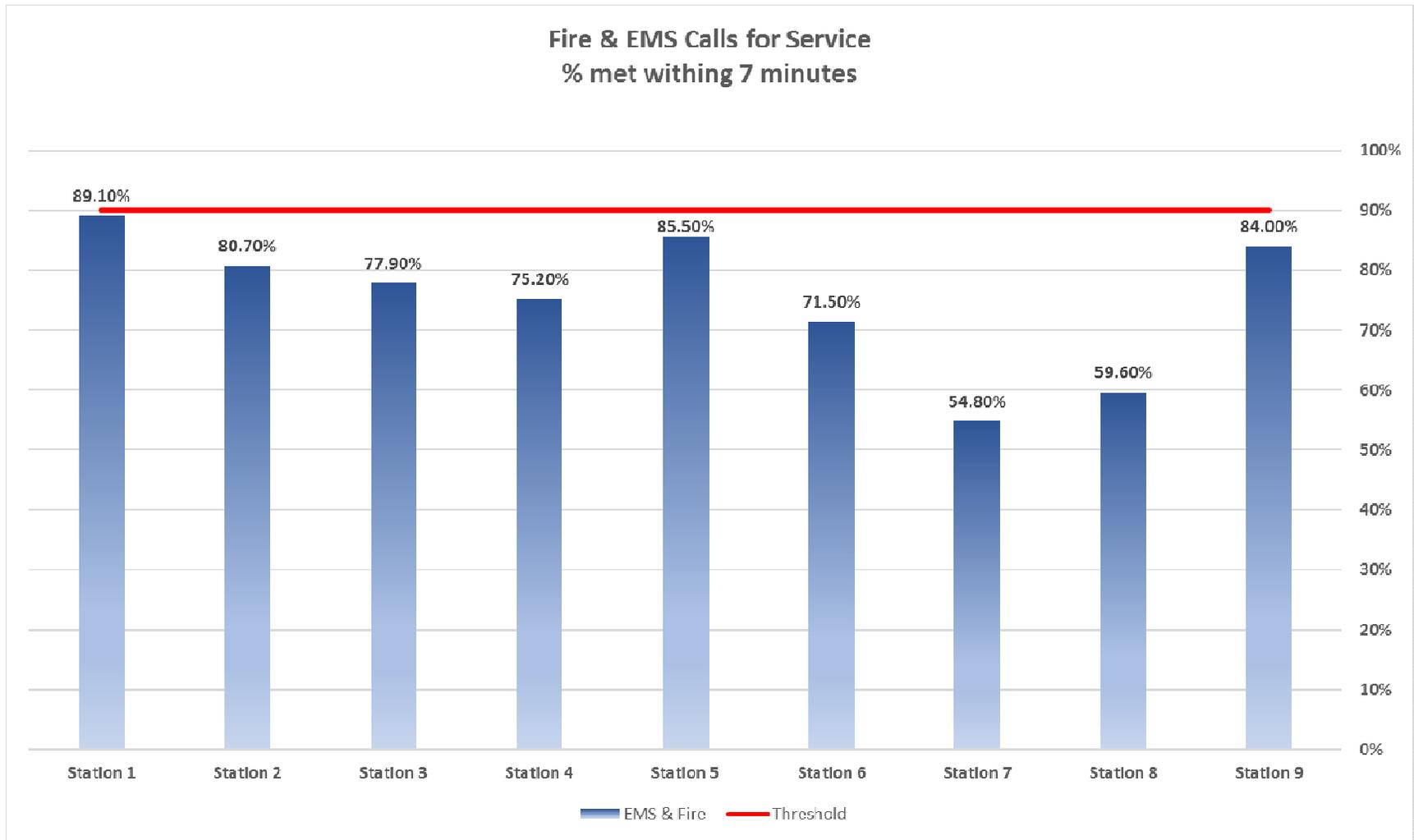


# Fire Department – Response (EMS)



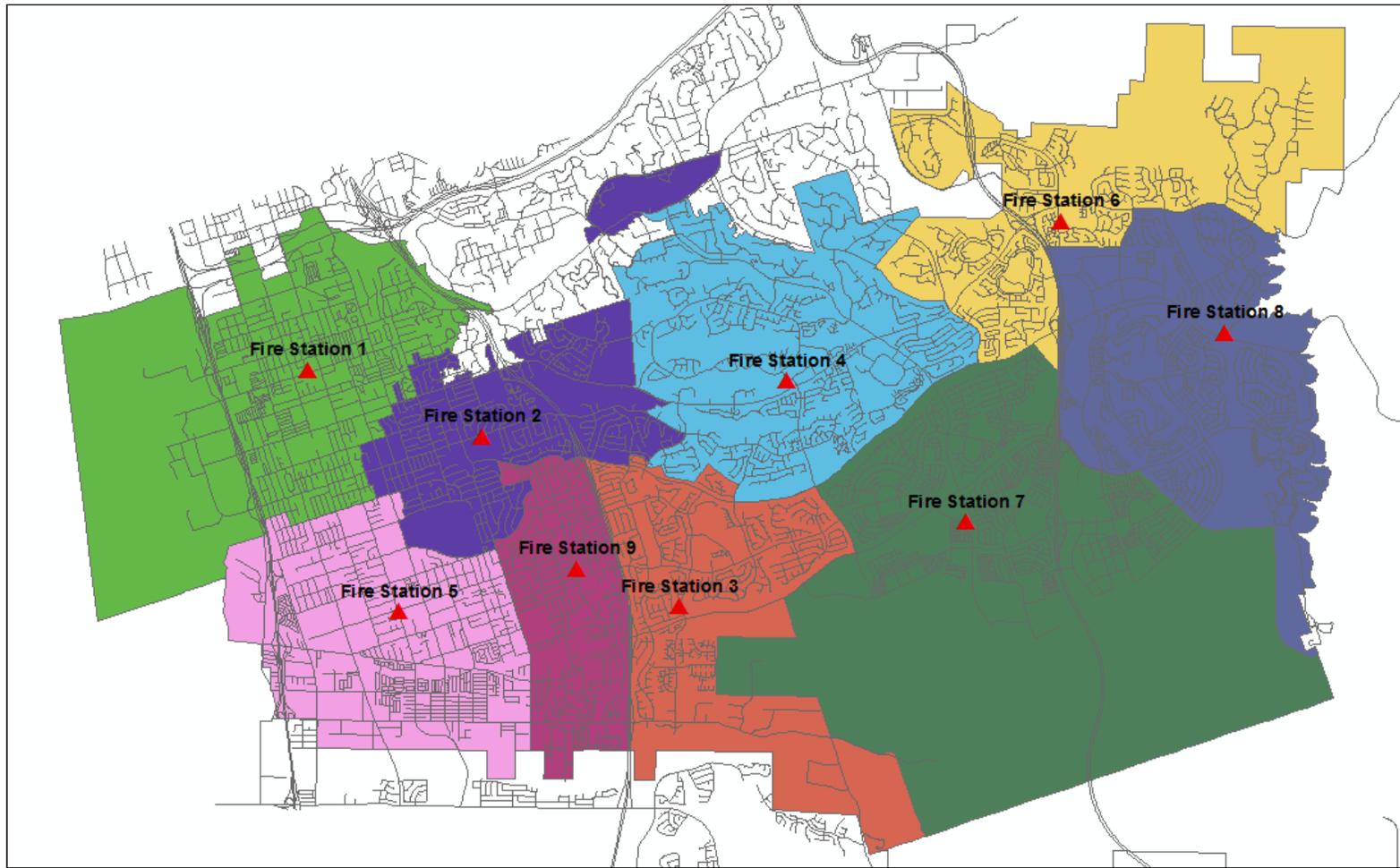


# Fire Department – Response Time Performance





# Fire Department – Current Coverage



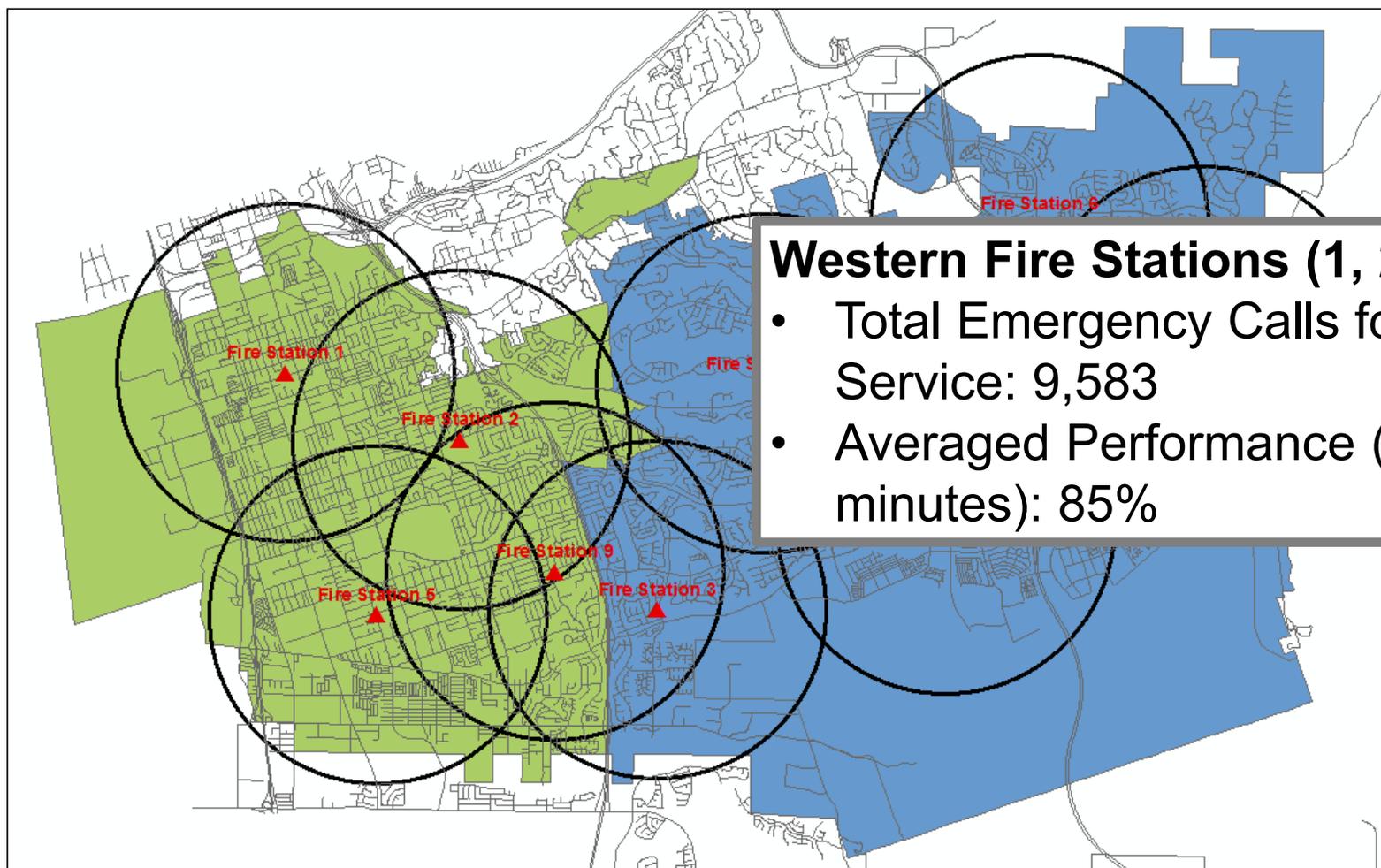


# Fire Department – Current Coverage





# Fire Department – Current Coverage



**Western Fire Stations (1, 2, 5, 9)**

- Total Emergency Calls for Service: 9,583
- Averaged Performance (% at 7 minutes): 85%

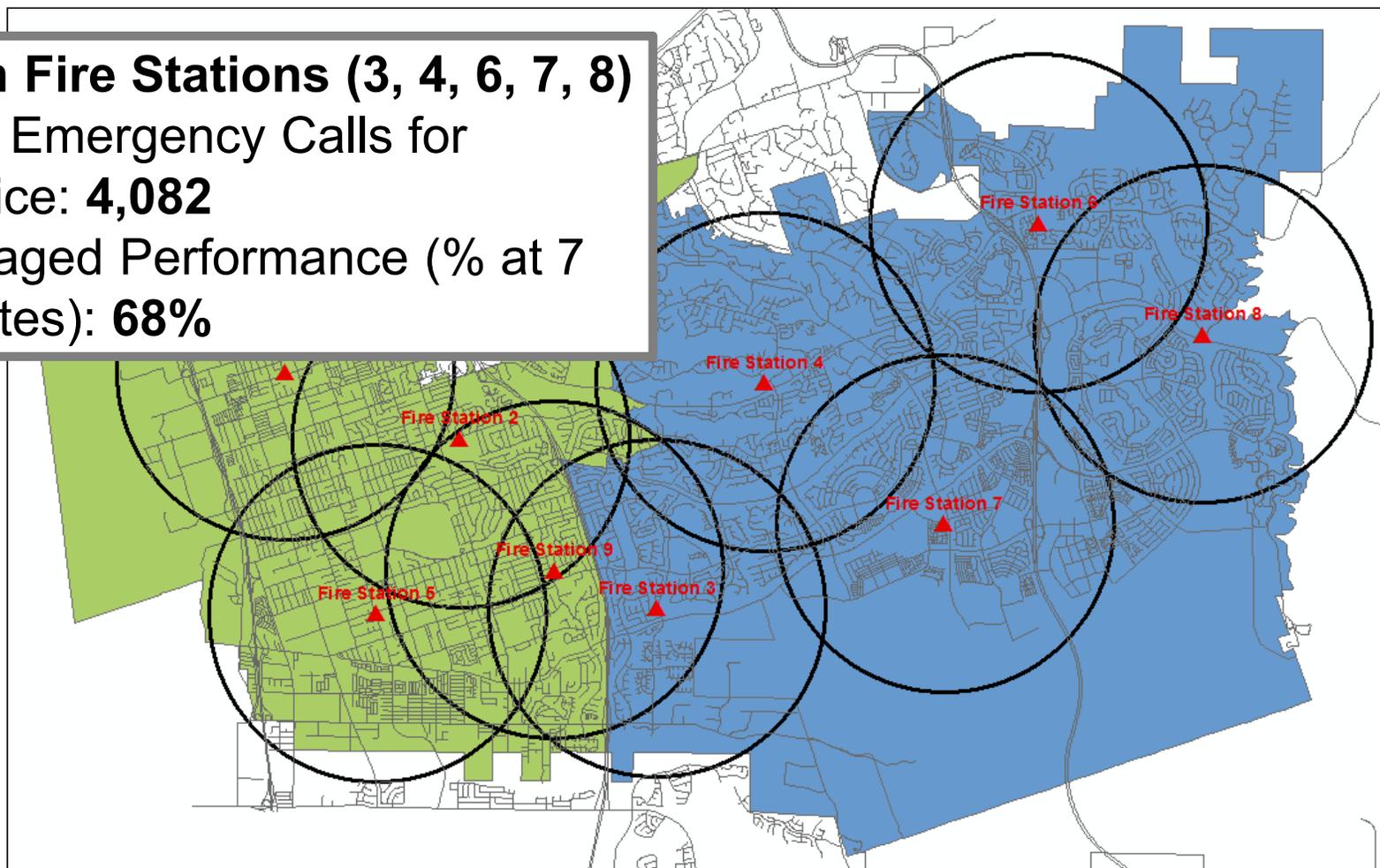




# Fire Department – Current Coverage

## Eastern Fire Stations (3, 4, 6, 7, 8)

- Total Emergency Calls for Service: **4,082**
- Averaged Performance (% at 7 minutes): **68%**





## **Fire Department –Critical Needs and Response**

### **New Response Units (Squads)**

- ✓ Four Response Squads

### **Additional Response Companies**

- ✓ Millenia FS Engine Company
- ✓ Bayfront FS Engine Company
- ✓ Bayfront Triggered Truck Company

### **Additional Response Unit Staffing**

- ✓ 4.0 Staffing on Existing/New Response Companies





# Fire Department –Critical Needs

## Four Response Squads

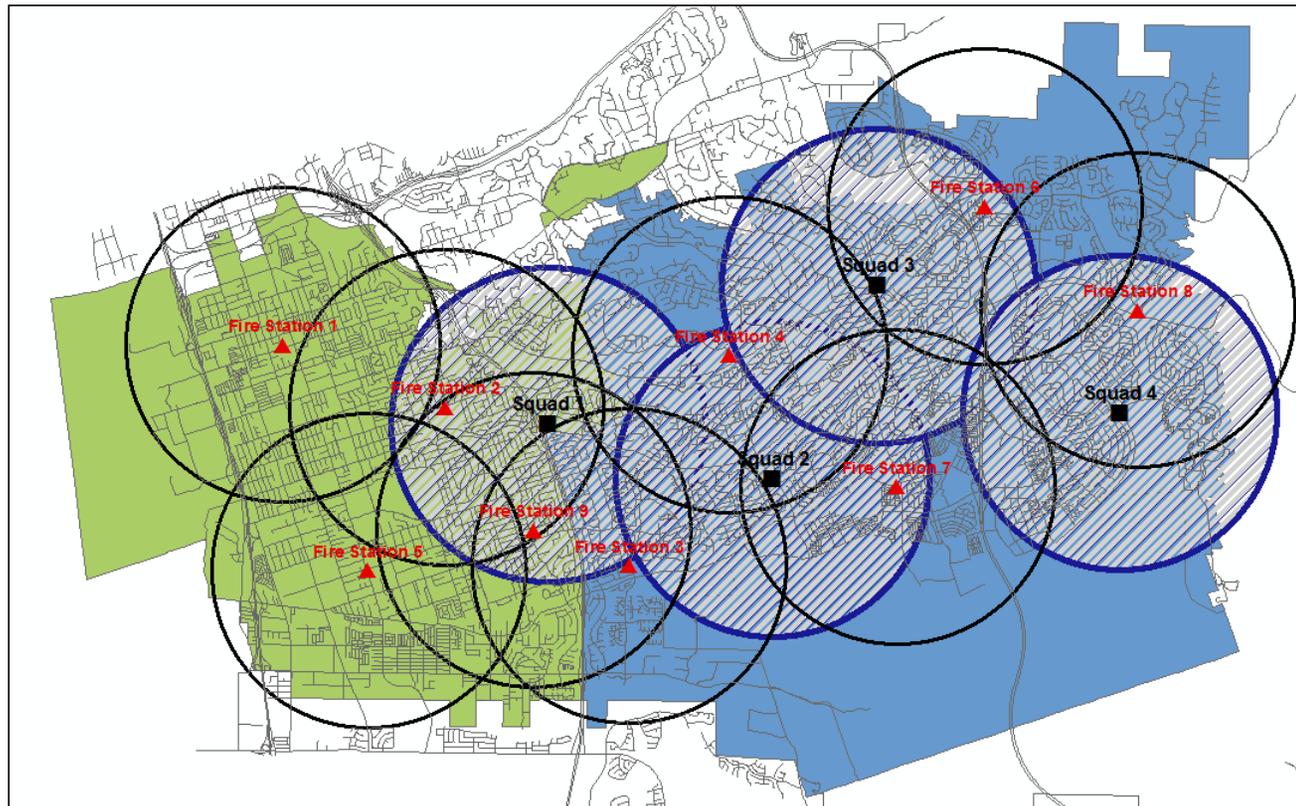
- ✓ Staffed with two fire department personnel
- ✓ Capable of initial actions for EMS and fire response





# Fire Department –Critical Needs

## Four Response Squads



Proposed Firefighters: 16

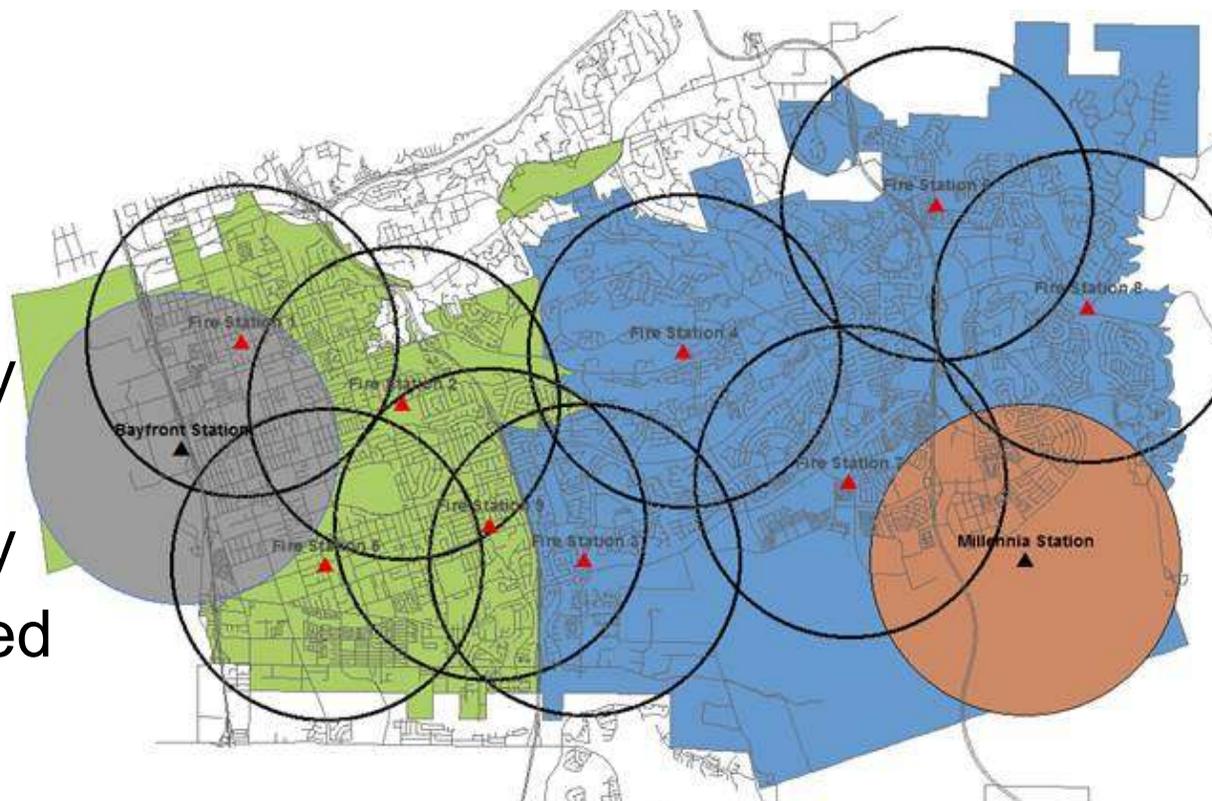




# Fire Department –Critical Needs

## Additional Response Companies

- ✓ Millenia FS Engine Company
- ✓ Bayfront FS Engine Company
- ✓ Bayfront Triggered Truck Company



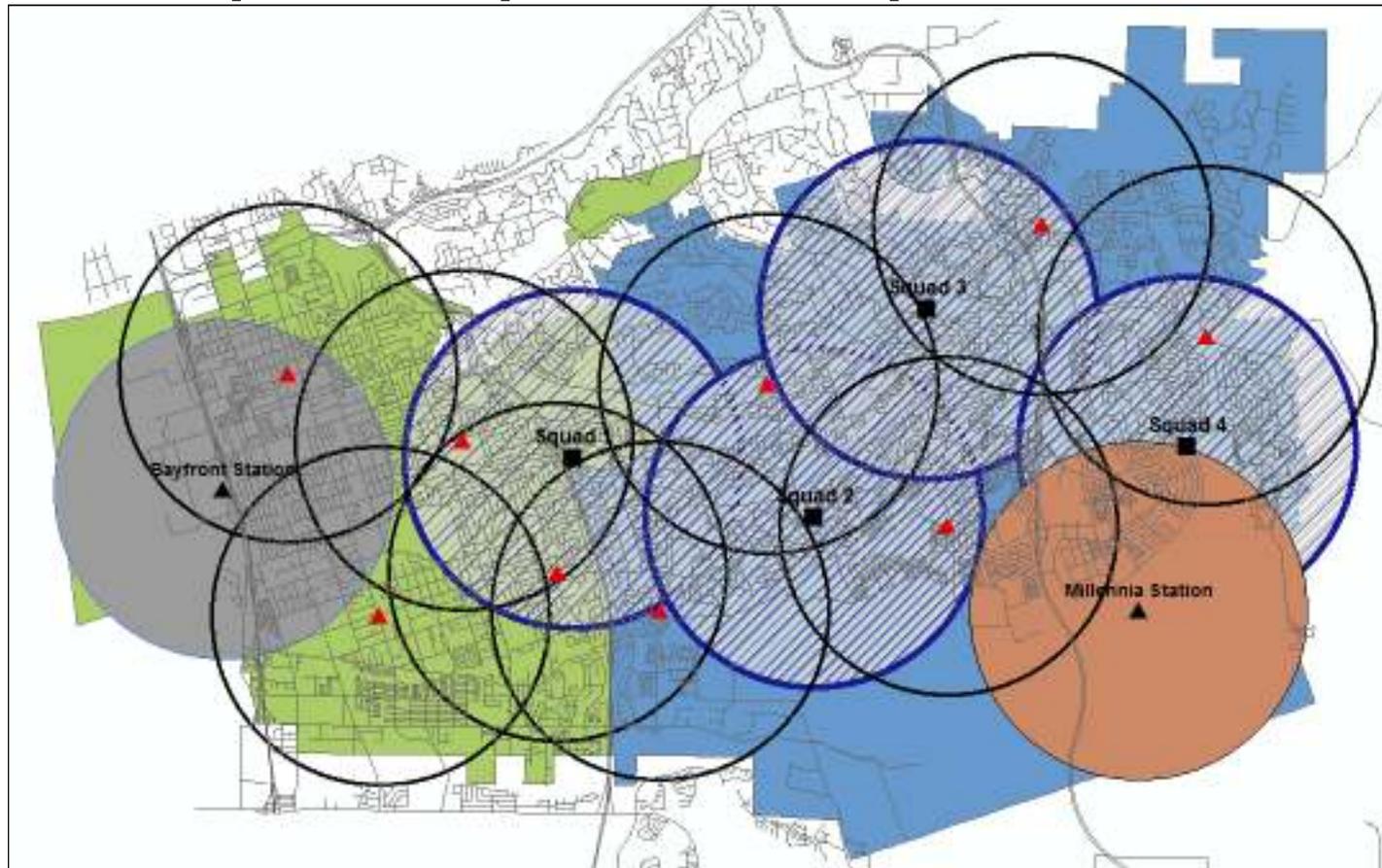
Proposed Firefighters: 36





# Fire Department –Critical Needs

## Additional Response Squads & Companies





# Fire Department –Critical Needs

## 4.0 Staffing on Existing/New Response Companies

- ✓ EMS impact:
  - ✓ Patient outcomes
    - ✓ Patient access & removal
    - ✓ Trauma CFS critical task completion/on-scene time
    - ✓ cardiac critical task completion
- ✓ Increased availability
  - ✓ Current response data (E51)
- ✓ Firefighter safety/injury reduction





# Fire Department –Critical Needs

## 4.0 Staffing EMS Impact:

- ✓ Patient Outcomes
  - ✓ Quicker access to and transportation of medical patients
  - ✓ Quicker stabilization and treatment for traumatic injury patients
  - ✓ Quicker stabilization and treatment for cardiac patients





# Fire Department –Critical Needs

## 4.0 Staffing on Existing/New Response Companies

- ✓ Increased Availability
  - ✓ Comparison of 3-0 v. 4-0 Staffing on Engine 51
  - ✓ 109 days of data reviewed shows over 22 hours of additional availability





# Fire Department –Critical Needs

## 4.0 Staffing on Existing/New Response Companies

- ✓ Firefighter Safety/Injury Reduction
  - ✓ Comparison of 3-0 v. 4-0
  - ✓ Firefighters are more likely to be injured working on 3-0 company





## Next Steps

- ✓ Administer community survey
- ✓ Next PSAC meeting – December 7<sup>th</sup>
- ✓ City Council Presentation – December 19<sup>th</sup>





# Feedback & Questions

