

# Who To Call

Residents can use [ACT Chula Vista](#) to submit requests for **non-emergency service** via a mobile application and web tool. Residents use ACT Chula Vista to report issues such as graffiti, pothole, dead animal, malfunctioning traffic signal, and abandoned vehicles.



**ACT Chula Vista and Public Works Dispatch at (619) 397-6000 are strictly for non-emergency services. For emergency services, please dial 911.**

Who to call when...	Department	Call (619) or Email
Abandoned vehicles on Public Street	<a href="#">Police Department</a>	691-5151
on Private Property	Dev Services/ <a href="#">Code Enforcement</a>	691-5280 <a href="mailto:complaints@chulavistaca.gov">complaints@chulavistaca.gov</a>
Parking in Yard	Dev Services/ <a href="#">Code Enforcement</a>	691-5280 <a href="mailto:complaints@chulavistaca.gov">complaints@chulavistaca.gov</a>
Trash, junk, debris or storage in yard	Dev Services/ <a href="#">Code Enforcement</a>	691-5280 <a href="mailto:complaints@chulavistaca.gov">complaints@chulavistaca.gov</a>
RV's used as a residence	Dev Services/ <a href="#">Code Enforcement</a>	691-5280 <a href="mailto:complaints@chulavistaca.gov">complaints@chulavistaca.gov</a>
RV's parked on public street	<a href="#">Police Department</a>	691-5151
Building without a permit	Dev Services/ <a href="#">Code Enforcement</a>	691-5280 <a href="mailto:complaints@chulavistaca.gov">complaints@chulavistaca.gov</a>
Converted garage	Dev Services/ <a href="#">Code Enforcement</a>	691-5280 <a href="mailto:complaints@chulavistaca.gov">complaints@chulavistaca.gov</a>
Garage sales	Dev Services/ <a href="#">Code Enforcement</a>	691-5280 <a href="mailto:complaints@chulavistaca.gov">complaints@chulavistaca.gov</a>
<a href="#">Home repair programs</a> <i>Eligibility Based on Income</i>	Dev Services/ <a href="#">Housing</a>	691-5047 <a href="mailto:affhousing@chulavistaca.gov">affhousing@chulavistaca.gov</a>
Recycling	<a href="#">Conservation</a>	409-3893
Water conservation	<a href="#">Environmental Services</a>	691-5122
Graffiti on private property <i>The "Buff-A-Block" program provides FREE paint and supplies.</i>	<a href="#">Public Works-Graffiti</a> Hot Line	691-5198 <a href="mailto:nrodriguez@chulavistaca.gov">nrodriguez@chulavistaca.gov</a>
Water Meter/Main leaks	Public Works Dispatch	397-6000 / <a href="#">ACT Chula Vista</a>
Sewer back up/odor	Public Works Dispatch	397-6000 / <a href="#">ACT Chula Vista</a>



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Sidewalk condition and street Lights	Public Works Dispatch	397-6000 / <a href="#">ACT Chula Vista</a>
<u>Potholes and street conditions</u>	Public Works Dispatch	397-6000 / <a href="#">ACT Chula Vista</a>
Trees/Trimming	Public Works Dispatch	397-6000 / <a href="#">ACT Chula Vista</a>
Illegal burning	Fire/Police Department	911
Overgrown weeds	Fire Prevention	691-5029
<u>Stray animals or barking dogs</u>	<a href="#">Animal Care</a>	691-5123
Parking violation	Payment – Finance	476-5560
<u>Noise, parties, disturbances</u>	Police – Community Relations	691-5187
<u>Sewer billing questions</u>	Finance	691-5117
<u>Business license</u>	Finance	691-5250
<b>OTHER AGENCIES</b>		
Birth Certificates Death Certificates Marriage Licenses Divorce – Final Papers	County Recorder’s Office 590 Third Avenue	237-0502
Trash Services <i>FREE-Dispose up to 10 items every week</i>	Republic Services	421-9400
Water Utilities	Sweetwater Authority 505 Garrett Ave, Chula Vista, CA 91910 Otay Water District 2554 Sweetwater Springs Blvd, Spring Valley, CA 91978	420-1413 <a href="http://sweetwater.org">sweetwater.org</a> 670-2222 <a href="http://otaywater.gov">otaywater.gov</a>

*This list is maintained by City of Chula Vista staff as a courtesy to the community and provided to the best of our knowledge. For a more detailed listing of available services, please visit the City of Chula Vista website at <http://www.chulavistaca.gov/services>. Revised: 4/2016*