

The City of Chula Vista Enterprise Systems Catalog is a public inventory of the City's enterprise information systems, prepared in accordance with California Senate Bill 272. It identifies systems that collect, store, exchange, or analyze information across multiple departments or serve as original sources of City data. The catalog supports transparency by providing key system details while excluding systems exempt under state law.

Enterprise Systems Catalog

Last Update: May 2026



Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
Accela Automation	Accela	Permit tracking system for Development Services	Permit System	Development Services	Daily	Daily
SeeClickFix	CivicPlus	ACT Chula Vista allows citizens to report non-emergency issues, monitor progress and view updates. Once the issue is documented with ACT Chula Vista, the reporting citizen will receive a notification and tracking number. The request is then automatically forwarded to the appropriate department. Once the situation is addressed, the status will be updated and posted on ACT Chula Vista. City staff will monitor ACT Chula Vista during normal business hours.	Other	Information Technology Services	Daily	Daily
ArcGIS Enterprise	ESRI	Geographic Information System for analysis, asset tracking, visualization and distribution.	Geographic Information Systems	Information Technology Services	Daily	Daily
Business License System	HdL Companies	Track and bill for Business Licenses	Business License	Finance Department	Daily	Daily
Canva	Canva	Create clear, engaging, and visually consistent communications aligned with the City of Chula Vista brand style.	Other	Information Technology Services	Daily	Daily
Central Square EAM	Central Square	Public Works work management	Other	Public Works	Daily	Daily
Chameleon	Chameleon Beach (HLP, Inc)	Animal management, licensing and case management software for the Animal Care Facility.	Animal License	Animal Care Facility	Daily	Daily
CIPAce	CIPPLANNER	Capital Improvement Project budgeting and tracking software.	Financial System	Engineering	As Needed	As Needed

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
CivicPlus CMS	CivicPlus	Content Management System for chulavistaca.gov website	Other	Information Technology Services	As Needed	As Needed
CivicRec	CivicPlus	Manages parks and recreation activities, facilities, and point-of-sale transactions with integrated functionality to manage memberships, instructors, sports leagues, and ticketing	Recreation Software	Recreation	Daily	Daily
CritiCall	Biddle Consulting Group	911 Dispatcher testing software for Police Department	Human Resources	Human Resources	As Needed	As Needed
CVMapper	City of Chula Vista	multipurpose mapping tool with extensive GIS data layered with various types of information such as parcel number, land owner, address, utility locations, etc.	Geographic Information Systems	Information Technology Services	As Needed	As Needed
Digital Evidence Manager	VeriPic	Store digital evidence	Public Safety	Police Department	Daily	Daily
DocuPet	DocuPet Corp.	DocuPet provides pet registration and lost pet services. Allows residents to complete pet licensing by uploading their dog's rabies certificate and paying online	Animal License	Animal Care Facility	Daily	Daily
Evidence.Com	Taser	Video evidence storage for Taser Body cameras	Public Safety	Police Department	Daily	Daily
Fire RMS	Water	Fire Department records management/ems reports	Public Safety	Fire Department	Daily	Daily
Graffiti Tracker	Graffiti Tracker	Graffiti tracking software for Police and Public Works	Other	Police Department	Daily	Daily

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
Laserfiche	Laserfiche	Centralized document management software.	Document Management	City Clerk	Daily	Daily
LiveScan Scheduling	City of Chula Vista	Scheduling system for future employees and the public to schedule Live Scan services from the Police department	Other	Information Technology Services	As Needed	As Needed
GovQA	Granicus	Centralized records request management software	Records Requests	City Clerk	Daily	Daily
GovAccess	Granicus	Content Management System for chulavistaca.gov website	Other	Information Technology Services	As Needed	As Needed
Liberty	Liberty	Evidence tracking software	Public Safety	Police Department	Daily	Daily
Microsoft Office	Microsoft	Includes Word, Excel, Access and Outlook. Office productivity software.	Email System	Information Technology Services	Daily	Daily
NeoGov	NeoGov	Cloud based applicant tracking system used to track the hiring process of new employees.	Human Resources	Human Resources	Daily	Daily
NetFile	NetFile	Paperless Form 700 filing and campaign financial disclosure filings.	Document Management	City Clerk	As Needed	As Needed
NetRMS	Motorola	Records Management System for the Chula Vista Police Department. It contains case report information regarding current and past investigation, field interviews, and evidence and property information	Public Safety	Police Department	Daily	Daily
OPAC	Biddle Consulting Group	Office skills, clerical skills & software skills testing.	Human Resources	Human Resources	As Needed	As Needed

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
Premier One Jail	Motorola	Jail management software	Public Safety	Police	Daily	Daily
Sierra Services Platform	Innovative Interfaces	Library workflow technology, online public-access catalog and circulation management system (Library)	Other	Library	As Needed	Annually
Springbrook	Springbrook Software	Utility billing software	Utility Billing	Finance Department	Daily	Daily
Summer Reader Program	eVanced (Demco)	Summer Reading Program website, program registration, reading logs, and reporting (Library)	Other	Library	As Needed	Annually
Tyler Cashiering	Tyler Technologies	A centralized cashiering system that integrates with billing modules from MUNIS. The application exchanges billing information details with external billing systems to update billing amounts and facilitate payment processing.	Financial System	Finance Department	Daily	Daily
Tyler Munis/ Enterprise ERP	Tyler Technologies	Tyler Munis / Enterprise ERP is a public-sector ERP software that integrates core financial and accounting applications with human resources, revenue management, billing, and asset management. These integrations break down departmental data silos, streamline processes, and eliminate duplicate data entry.	Financial System	Finance Department	Daily	Daily